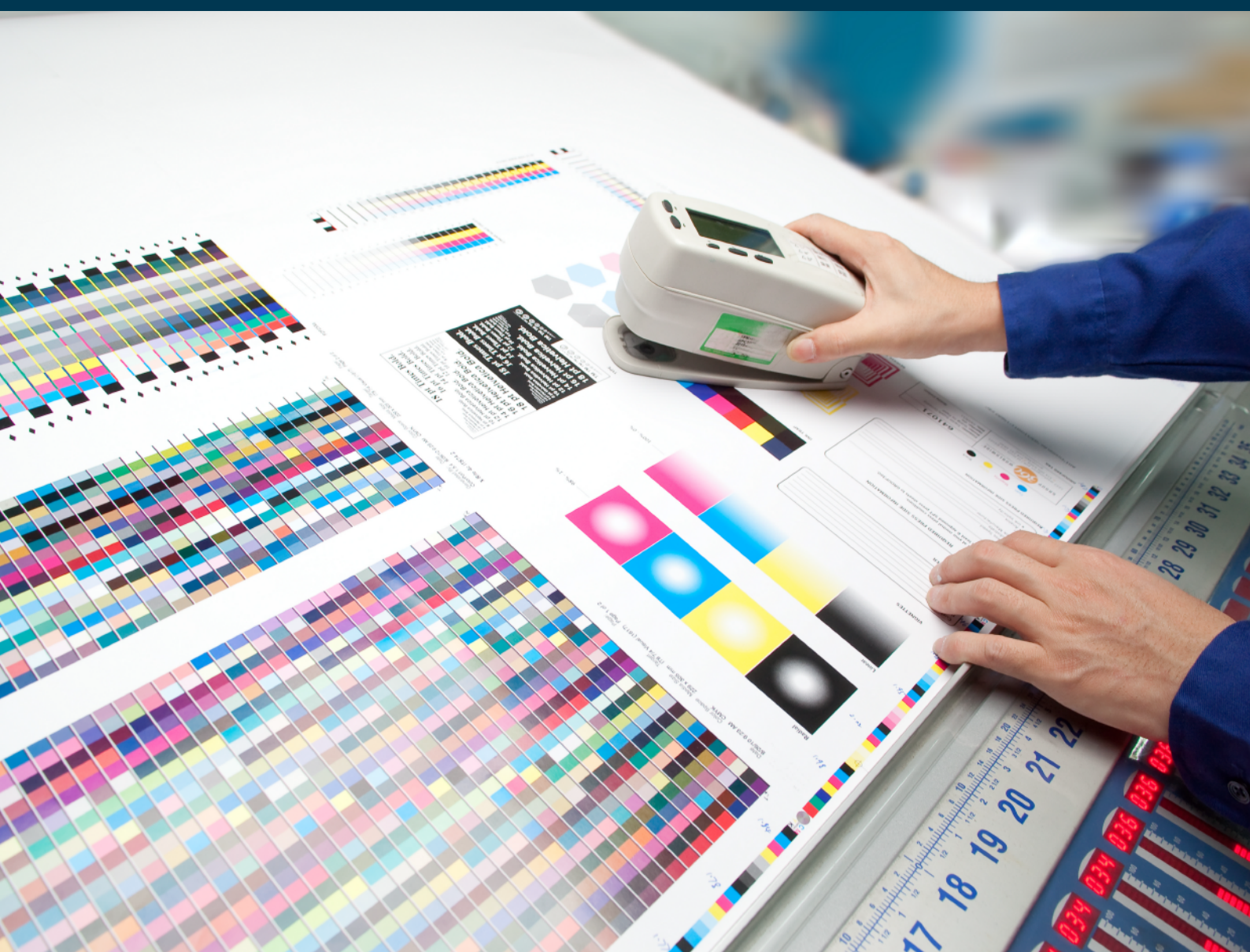


The *Rift Print* Implementation Process





Rift Print makes document printing and viewing in SAP “push-button easy” for any sized business, by allowing you to print or view 50+ file formats without the need for the underlying application.

With *Rift Print*, SAP users can quickly assemble and print scripts and attachments seamlessly... with a single click. Snatcher’s intuitive interface dramatically reduces the time required to print in SAP.

Printing with no errors, no duplication, and without omitting vital information is easier than ever to achieve.

Rift Print is fully integrated with SAP ECC and S4/Hana.

Thank you for your interest in **Rift Print**.

Here at RiftSoft, we understand that whenever you are considering an upgrade or enhancement to your current system, it's imperative to understand **exactly** what lies ahead. This helps you and your staff prepare and encourages a seamless transition during the software install.

The purpose of this free report is to give you a preview of what our live product demonstration entails and to brief you on what to expect during the actual *Rift Print* installation process.

We strive to balance thoroughness with respect for your busy work environment. Therefore, we make sure to address all of your questions and concerns and perform our due diligence without interrupting your company's workflow or diverting company resources away from key tasks.

Our RiftSoft team members are not simply software installers... we are **knowledgeable trainers** and **responsive troubleshooters**. Having created SAP printing solutions for companies of all sizes, we understand that there is no one-size-fits-all fix. We take the time to understand your current challenges and to anticipate future needs. This gives us the information we need to customize a solution that's **perfectly suited to your business**.

Step 1: Live Product Demonstration

When you contact RiftSoft to discuss *Rift Print*, we'll **answer any questions you have** and **offer to schedule a live product demonstration** at your convenience. If your company is located in the USA or UK area, we can come to your offices. If you are a national or international customer not located nearby, we can perform the demo easily online by sharing screens via the Web.

If you choose this option, we take care of the meeting set-up. All you need to do is click the link we send you at the scheduled time and you will instantly be connected to the virtual meeting.

The demo is run live from our SAP system and covers the complete end-to-end functionality of *Rift Print*. Our live presentation puts *Rift Print* through its paces and doesn't include arduous slide decks or presentations.

The free-flow nature of the demo allows our consultants to answer specific questions and re-run sections as required.

During the free, zero-obligation demonstration, we will walk you through the following:

Rift Print's Intuitive User Interface

We'll demonstrate how easy it is to print, view and organise over 50+ file types using *Rift Print*.

Deep Integration & Customisation

We'll show you how *Rift Print* can be customised to fit specific requirements for printing.

Speed of Implementation

You'll discover how all components of *Rift Print* are installed and up-and-running in under ten days.

Detailed Q&A Session

The live demo allows you to ask specific questions about *Rift Print*.

You'll also discover...

The time-saving features the software can provide...

No more waiting on licensing requests or spending hours manually collating maintenance packs.

The cost-saving benefits it will deliver...

Time saved equals money saved. Plus, *Rift Print* is 100% autonomous and requires NO additional software or licensing ... so no expensive surprises. *Rift Print* can pay for itself within 6 months - usually sooner.

Step 2: Need-finding and Customisation Stage

Often, this stage begins in the detailed Q&A session during the live demo. This stage is a vital step to ensure that your company receives maximum value and productivity from choosing *Rift Print*.

The better we understand your company's needs and current user challenges, the better we can pinpoint the areas that will give you the functionality and productivity you're searching for.

Step 3: *Rift Print* Software Installation

Once your company has chosen to install *Rift Print* – which is backed by our Zero Risk Installation Process – we schedule the installation with your IT manager or equivalent.

For the install, we do not need to be present in your offices. All contact is done by phone, web meetings and email, creating less in-office distraction and a more efficient use of company time.

We perform the majority of our *Rift Print* installs remotely on a Virtual Private Network (VPN). This means that we are able to extend a secure network across the Internet – like a bridge that only we're permitted to walk on.

This enables our computers to send data back and forth over a public network while benefiting from the functionality, security and management policies of your private network.

We find this remote installation method ideal for the following reasons:

- No onsite presence means minimal interruption to business operations
- Company data is guaranteed to be secure
- It keeps our installation costs to a minimum and we can pass the savings on to you
- Company-wide SAP access is uninterrupted

Step 4: Ongoing Support and Troubleshooting

Our number one goal is to deliver real business results and cost savings to you; not to just sell you software. We achieve that goal by providing support on an ongoing basis to all our *Rift Print* clients.

Should you have any questions or experience any speed bumps along the way, our team is always available to you via phone, email or web meeting.

We'll help in whatever way we can so that the *Rift Print* functionality and interface soon become second nature to all users.

Rift Print Zero-Risk Installation Process

Our '**Zero Risk Installation Process**' allows us to install *Rift Print* with very little impact on your SAP system, from both a technical and business process perspective.

Zero Technical Risk:

Rift Print installs 'above' any SAP system which means all data remains intact. If required, the software uninstalls cleanly and leaves no legacy data.

Zero Business Process Risk:

Rift Print was designed to have minimal impact on business process: if your business process requires a 'job print', *Rift Print* fits neatly into this step. No extra steps are involved.

After installing *Rift Print*, we run a Hyper Care process and work closely with clients to ensure the software is transitioned into their day-to-day operations.



Contact us to schedule a live product demo.

Riftsoft have sales offices in the USA, Australia and the United Kingdom. For more information on Riftsoft solutions or to contact a representative near you, please visit www.riftsoft.com

We are happy to come to your office if based in the USA, Australia or the United Kingdom. If you are located anywhere else, we will arrange an easy on-line meeting.

The live product demonstration usually takes 2 hour(s) and is the best way to understand the functionality and ease of use *Rift Print* provides.

Again, thank you for your interest and we look forward to showing you what an optimized SAP print management experience looks and feels like.

Sincerely,

The Riftsoft Implementation Team

